### FREY Certified B Corporation

SCORE COMPLETION VERSION NAME

102.2 100% 6 2020 - Active

SECTOR SIZE

Service with Significant Environmental Footprint 50-249

As a publicly-traded company, FREY is required to make its full B Impact Assessment transparent. The PDF contains a completed B Impact Assessment that has been reviewed by B Lab with FREY as part of their certification as a B Corporation. Answers to questions that would reveal sensitive information (e.g. that would advantage competitors or prejudice litigation) are highlighted with a "Sensitive" textbox.

Sensitive

# Mission & Engagement

3.0

# **Level of Impact Focus**

D

Describe your company's approach to creating positive impact.
This is an unweighted question that will not impact your score and is asked only for research/benchmarking purposes.
Oreating positive social or environmental impact is not a focus for our business
OWe occasionally think about the social and environmental impact of some aspects of our business, but not frequently.
OWe frequently consider our social and environmental impact, but it isn't a high priority in decision-making.
O We consistently incorporate social and environmental impact into decision-making because we consider it important to the
success and profitability of our business.
OWe treat our social and environmental impact as a primary measure of success for our business and prioritize it even in cases
where it may not drive profitability.
Points Available: 0.00
Mission Statement Characteristics
Does your company's formal, written corporate mission statement include any of the following?
A formal written corporate mission statement is one that is either publicly facing or formally shared with the employees of the company.
Please check all that apply.
☐ No social or environmental commitment
A general commitment to social or environmental responsibility (e.g. to conserve the environment)
A commitment to a specific positive social impact (e.g. poverty alleviation, sustainable economic development)
A commitment to a specific positive environmental impact (e.g. reducing waste sent to landfills through upcycled products)
A commitment to serve a target beneficiary group in need (e.g. low-income customers, smallholder farmers)
☐ We have no written mission statement
Points Earned: 0.13 of 0.25
Mission Statement
Please share the text of your formal mission statement here.
Please share the text of your formal mission statement here. Remettre le commerce au sε

Points Available: 0.00

# Social and Environmental Decision-Making

1-49%50-99%100%

Points Earned: 0.25 of 0.50

How does your company integrate social and environmental performance into decision-making?
Your answers determine which future questions in the assessment are applicable to your company.
Employee training that includes social or environmental issues material to our company or its mission
Manager roles with job descriptions that explicitly incorporate social and environmental performance
✓ Performance reviews that formally incorporate social and environmental issues
✓ Compensation and job descriptions of executive team members that include social and environmental performance
✓ Board of Directors review of social and environmental performance
✓ We measure our externalities in monetary terms and incorporate them into our financial balances
Other - please describe
☐ None of the above
Points Earned: 0.50 of 0.50
Managers with Responsibilities to Mission
What percentage of full-time managers have social or environmental mission-related responsibilities or expectations in their job descriptions?
O 0%
O 1-49%
O 50-99%
100%
Points Earned: 0.50 of 0.50
Social and Environmental Management Reviews
What percentage of full-time managers had a formal written performance evaluation in the last year
that included social or environmental goals?
$\bigcirc$ 0

### **Mission-driven Executive Compensation**

Which of your executives have their compensation tied to achieving specific social and environmental metrics or objectives?

Please check all that apply.	
None	
✓ Our CEO or President	
Senior managers reporting to the CEO or President	
Points Earned: 0.50 of 0.50	
Board Review of Social or Environmental Performance	
Does the Board of Directors or equivalent governing body review your company's social or environmental performance on at least an annual basis?	
O No, our Board doesn't review that	
O Yes, the Board receives a general update on the company's social or environmental performance	

Points Earned: 0.50 of 0.50

### **Stakeholder Engagement**

Has your company done any of the following to engage stakeholders about your social and environmental performance?

O Yes, the Board reviews key performance indicators (KPIs) on the company's social or environmental performance

O N/A - Our company has no Board of Directors or equivalent governing body

✓ We have an advisory board that includes stakeholder representation
☐ We have a formal stakeholder engagement plan or policy that includes identification of relevant stakeholder groups
☐ We have created mechanisms to identify and engage traditionally underrepresented stakeholder groups or demographics
☐ We have formal and regular processes in place to gather information from stakeholders (focus groups, surveys, community
meetings, etc.)
$\Box$ We have formal procedures to address results from stakeholder engagement, with a designated individual or team responsible for
appropriate follow ups.
☐ We report the results of stakeholder engagement on social and environmental performance to the highest level of oversight in the
company, such as the Board
☐ We publicly report on stakeholder engagement mechanisms and results
Other - please describe
☐ No formal stakeholder engagement

Points Earned: 0.13 of 0.25

### **Management of Material Social and Environmental Issues**

How does your company identify, measure, and manage the most material social and environmental issues relevant to your operations and business model?

ſ		Mρ	track	impact	metrics	that	we've	chosen	hased	on	company	mission o	r executive	decision
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- We have conducted a materiality assessment of our company using stakeholder engagement mechanisms or research
- ✓ We have identified and measure metrics based on the results of the materiality assessment we conducted for the company
- ✓ We have set performance targets for all identified material issues and measurements
- ✓ We measure the material social and environmental outcomes produced by our performance on our KPIs over time
- ☐ None of the above

Points Earned: 0.50 of 0.50

#### **Identification of Material Issues**

Based on the processes you have highlighted, what are the material issues that have been identified?

Based on the processes you have highlighted, what are the material issues that have been identified? 1. Dépasser la contradiction

Points Available: 0.00

**OPERATIONS** 

### **Ethics & Transparency**

4.7

#### **Governance Structures**

What is the company's highest level of corporate oversight?

- Owner or Manager Governed (including Board of Directors with only owners/ executives)
- O Management, Executive Committee, or Democratic Governance
- O Non-Fiduciary Advisory Board
- Board of Directors (with at least one member who is not an executive or owner of the company)

Points Earned: 0.50 of 0.50

# **Governing Body Characteristics**

Which of the following apply to your company's Board of Directors?

Please check all that apply.
☐ Meets at least twice annually
✓ Meets at least quarterly
✓ Includes at least one independent member
☐ Includes at least 50% independent members
Oversees executive compensation
✓ Has an Audit Committee with at least one independent member
✓ Has a Compensation Committee with at least one independent member
Company is a cooperative and elects Board from membership
☐ None of the above
□ N/A - no Board of Directors
Points Earned: 0.50 of 0.50
Governing Body Stakeholder Representation
Does your company's Board of Directors have voting seats representing:
Select all that apply.
☐ Executive employees
☐ Non-executive employees
Community expertise (e.g. local university representative)
✓ Environmental expertise (e.g. environmental nonprofits)
☐ Customers
☐ None of the above
□ N/A - no Board of Directors
Points Earned: 0.06 of 0.25
Conflict of Interest Questionnaire
Do all Board members and officers complete an annual conflict of interest questionnaire?
● Yes
○ Yes ○ No
○ N/A - No Board of Directors or equivalent
Points Earned: 0.25 of 0.25

### **Code of Ethics**

☐ None of the above

What is required by your company's Code of Ethics?
✓ Prohibition of bribes in any form, including kickbacks or gifts, on any portion of contract payments or soft dollar practices
✓ Formal oversight policy covering direct or indirect political contributions, charitable donations, and sponsorships
Public disclosure of financial and in-kind contributions to political parties, politicians, lobby groups, charitable organizations, and
advocacy groups
Other - please describe
None of the above
□ N/A - No Code of Ethics
Points Earned: 0.33 of 0.50
Instruction on Code of Ethics
How does your company instruct employees regarding your Code of Ethics on behavioral
expectations, bribery, and corruption?
Please check all that apply.
We instruct the Board of Directors on the Code at least annually
✓ We instruct all newly hired workers on the Code
✓ We instruct managers on the Code on an ongoing basis
✓ We instruct all non-managerial workers on the Code on an ongoing basis
✓ We communicate changes to the Code whenever it is updated
Other - please describe
☐ No Code of Ethics or equivalent, or no training on the Code
Points Earned: 0.50 of 0.50
Anti-Corruption Practices
Which of the following anti-corruption reporting and prevention systems are in place?
Written employee whistle-blowing policy with confidentiality policy
☐ Circulation of whistle-blowing policy to all employees and business partners
✓ Communication of the anti-corruption system at least annually to the relevant internal and external stakeholders
Annual training on the anti-corruption system
✓ Providing supporting tools and guidance (e.g. self-assessment survey for high-risk departments)
Anonymous mechanisms to report concerns and grievances
✓ Individual or department oversight with direct access to Board of Directors
We take part of a collective action/coalition with governments, community-based organizations, NGOs and other businesses to ac
against corruption
Other - please describe

Points Earned: 0.30 of 0.50

### **Monitoring Ethics and Corruption**

Does your company do any of the following with regard to monitoring and reporting on your anticorruption programme?

✓ Responsibility for the monitoring has been clearly assigned and resources have been made available
☐ Mechanisms are in place for continuous monitoring (internal employee self-evaluations, automated controls monitoring)
The management of the company (e.g. Board of Directors, Audit Committee) review the results of internal and external reviews and
ensure that required changes are implemented in an appropriate and prompt manner
External independent assurance is conducted to provide further security to management and stakeholders regarding the
effectiveness of the anti-corruption programme
Regular reporting announcements about the program are made at least annually to relevant internal and external stakeholders
(workshops, CEO announcement, newsletter)
☐ None of the above
oints Earned: 0.10 of 0.50
Reviewed / Audited Financials
oes the company produce financials that are verified annually by an independent source through an

D Audit or Review?

O No O Yes, through a review

Yes, through an audit

Points Earned: 0.50 of 0.50

#### **Financial Controls**

Does your company maintain any of the following financial controls?

Please check all that apply.

IT systems have different password protection systems that are changed periodically with different access levels according to the position of the staff member accessing the data

✓ Fraud risk assessment is conducted at least annually, with any identified internal control deficiencies communicated to Board of Directors and senior management

Lines of financial reporting, responsibilities, and limits for the authorization, approval, and verification of disbursements are all documented in writing

Financial control activities are documented, and at a minimum, cover controls around cash disbursement, accounts receivable, accounts payable, and inventory management

☐ None of the above

Points Earned: 0.50 of 0.50

#### **Company Transparency**

What information does the company make publicly available and transparent?

Your answers determine which future questions in the assessment are applicable to your company.	
✓ Beneficial ownership of the company	
✓ Financial performance (must be transparent to employees at minimum)	
✓ Social and environmental performance (e.g. impact reports)	
✓ Membership of the Board of Directors	
☐ None of the above	

Points Earned: 0.50 of 0.50

### **Financial Transparency with Employees**

How does your company formally share financial information with full-time employees?

Exclude compensation data. Please check all that apply.

☐ We have no formal documented process to share financial information with employees
✓ Our company discloses all financial information (except salary info) at least yearly
Our company discloses all financial information (except salary info) at least quarterly
☐ In addition to sharing financials, our company also has an intentional education program around shared financials
✓ In addition to sharing financials with employees, our company publicly reports its financial statements

Points Earned: 0.23 of 0.50

#### **Impact Reporting**

Does your company publicly share information on your social or environmental performance on an annual basis?

✓ We provide descriptions of our social and environmental programs and performance
☐ We voluntarily share social or environmental performance scorecards
Specific quantifiable social or environmental indicators or outcomes are made public
✓ We set public targets and share progress to those targets
✓ We present information in a formal report that allows comparison to previous time periods
☐ Reporting information / structure is based on a comprehensive third party standard (ex. GRI or B Impact Assessment)
✓ A third party has validated / assured the accuracy of the information reported
☐ Impact reporting is integrated with financial reporting
☐ We don't report publicly on social or environmental performance

Points Earned: 0.45 of 0.50

**OPERATIONS** 

**Governance Metrics** 

0.0

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#### **Last Fiscal Year**

On what date did your last fiscal year end?

If your company has not yet completed its first fiscal year, please put your anticipated fiscal year end date.

On what date did your last fiscal year end? December 31st, 2020

Points Available: 0.00

### **Reporting Currency**

Select your reporting currency

O Euro - EUR

Points Available: 0.00

#### **Revenue Year Before Last**

Total Earned Revenue

From the fiscal year before last

If your company has not yet completed its first fiscal year, please put \$0

From the fiscal year before last

Sensitive

Points Available: 0.00

#### **Revenue Last Year**

Total Earned Revenue

From the last fiscal year

This question will be used for scored calculation questions later in the assessment. Please complete for accurate scoring. If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Last Year**

Net Income

From the last fiscal year

If your company has not yet completed its first fiscal year, please put \$0

From the last fiscal year

Sensitive

Points Available: 0.00

#### **Net Income Year Before Last**

Net Income

From the fiscal year before last

From the fiscal year before last

Sensitive

Points Available: 0.00

IMPACT BUSINESS MODELS

### **Mission Locked - Impact Business Model**

10.0

Recognizes corporate forms and amendments that preserve mission and/or considers stakeholders regardless of company ownership

#### **Mission Lock**

Separate from a mission statement, what has your company done to legally ensure that its social or environmental performance is a part of its decision-making over time, regardless of company ownership?

This question is related to the legal requirement for Certified B Corps. Click "Learn" for more information and resources about this requirement.

O Signed a contract or Board resolution committing to adopting a legal form that requires consideration of all stakeholders (e.g.
signed B Corp Agreement)
O Adopted a specific legal entity or governance structure that preserves mission over time, but does not require consideration of a
stakeholders in its decision-making (e.g. cooperative)
O As a company wholly owned by another company that has not done so, amended corporate governing documents or adopted a
legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal
amendment)

As an independent or publicly-owned business, amended corporate governing documents or adopted a legal entity that requires consideration of all stakeholders in its decision-making (e.g. benefit corporation, completed B Corp legal amendment)

O None of the above

Points Earned: 10.00 of 10.00

**OPERATIONS** 

### **Workers Impact Area Introduction**

0.0

This section identifies who should be considered a "worker" in the B Impact Assessment and reports your worker-related metrics. It also identifies whether your company is designed to deliver a specific, material, positive impact for its workers, and if so, opens the Worker Impact Business Model section that is most applicable.

#### Majority Hourly vs. Salaried Workers

Are the majority (greater than 50%) of your employees paid on a fixed salary or a daily or hourly wage?

This is a REQUIRED question that determines the set of additional questions your company will respond to regarding your employee impact.

	Fixed	Salary
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O Daily or hourly wage

Points Available: 0.00

#### Use Of Contracted Labor

Is any of your company's labor performed by subcontracted organizations or individuals, such as outsourced staffing services or independent contractors?

Your answers determine which future questions in the assessment are applicable to your company.

Yes, some of our labor is contracted to third party subcontractors that manage staff on our behalf
☐ Yes, we hire individual independent contractors who are contracted to work 20+ hours per week for the company indefinitely, or
for longer than a 6 month period
☐ While we utilize independent contractors, they do not work for us greater than 20 hours per week for longer than a 6 month period
✓ None of the above

Points Available: 0.00

### **Workers Impact Business Model Introduction**

Is your company structured to benefit its employees in either of the following ways?

Your answers determine which future questions in the assessment are applicable to your company.

Ownership structures that provide significant equity (>40%) and empowerment to all employees (e.g. employee-owned
companies, cooperatives)
Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce

Providing high quality jobs or professional development for individuals with chronic barriers to employment (workforce development programs)

✓ None of the above

Points Available: 0.00

# of Full Time Workers	
Number of Total Full-Time Workers	
Current Total Full-Time Workers	
Current Total Full-Time Workers 80  We do not track this	
Points Available: 0.00	
# of Full Time Workers Last Year	
Number of Total Full-Time Workers	
Total full-time workers twelve months ago	
Total full-time workers twelve months ago 84	
Points Available: 0.00	
# of Part Time Workers	
Number of Total Part-Time Workers	
Current Total Part-Time Workers	
Current Total Part-Time Workers 7	
Points Available: 0.00	
# of Part Time Workers Last Year	
Number of Total Part-Time Workers	
Total part-time workers twelve months ago	
Total part-time workers twelve months ago 7	
Points Available: 0.00	

# of Temporary Workers	
Number of Total Temporary Workers	
Current Total Temporary Workers	
Current Total Temporary Workers 0	
☐ We do not track this	
Points Available: 0.00	
# of Temporary Workers Last Year	
Number of Total Temporary Workers	
Total temporary workers twelve months ago	
Total temporary workers twelve months ago 0	
☐ We do not track this	
Points Available: 0.00	
Financial Security	OPERATIONS 3.5
Lowest Paid Wage	
What is the company's lowest wage as calculated on an hourly basis?	
Please exclude students and interns in this calculation.	
What is the company's lowest wage as calculated on an hourly basis? 10.38	
Points Available: 0.00	
% of Employees Paid Individual Living Wage	
What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the e of a living wage for an individual?	quivalent
Please exclude students and interns in this calculation.	
○ <75%	
○ 75-89% ○ 90-99%	
O 100%	
● N/A	
Points Available: 2.52	

# % of Employees Paid Family Living Wage

What percentage of employees on an FTE (Full Time Equivalent) basis are paid at least the equivalent of a living wage for a family?

or a niving wage for a family.
Please exclude students and interns in this calculation.
○<75%
O 75-89%
O 90-99%
O 100%
● N/A
Points Available: 2.52
% Above the Minimum Wage
What percentage above the legal minimum wage does your lowest-paid hourly employee earn?
Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.
○ 0% - Lowest wage is equivalent to minimum wage
O 1-9%
O 10-29%
○ 30-49%
○ 50-75%
○ 75%+
N/A - We do not employ hourly workers
Points Available: 1.26
Initiatives To Increase Wages and Benefits
If it is not possible to verify a living wage in your country, has your company participated in any leadership initiatives/agreements to increase wages or benefits to workers provided in your country or industry?
Examples include commissioning a living wage calculation. Select N/A if living wage already exists.
○Yes
No     No
O N/A - Living wage already exists
Points Available: 1.26

# **Compensation Policies and Practices**

Points Earned: 0.16 of 1.26

Does your company offer any of the following additional financial benefits to non-executive workers?
Your answers determine which future questions in the assessment are applicable to your company.
Cost of living adjustments that match inflation rates of the country
✓ Bonuses or profit-sharing
✓ Employee ownership opportunities
☐ None of the above
Points Earned: 0.84 of 1.26
Employees Receiving a Bonus
What percentage of full-time and part-time employees, excluding founders and executives, received a monetary bonus in the last fiscal year?
O <sub>0%</sub>
O 1-24%
O 25-49%
O 50-74%
O 75-99%
● 100%
○ N/A
Points Earned: 1.26 of 1.26
Significance of Bonuses
What was the equivalent percentage of profits that were distributed as bonuses to non-executive workers in the last fiscal year?
O No bonus payout, or no bonus plan
● 5% or less
O 5-10%
O 10-15%
O 15-20%
○ >20%
O Bonuses were paid to non-executive workers, despite the company not earning a profit

# % Participation in Employee Ownership

What percentage of all full-time employees have been granted stock, stock options, or stock equivalents (including participation in an ESOP or other qualified ownership plans) in the company?

Select N/A if your company is a consumer/shared services cooperative, a producer cooperative or a nonprofit.
○0%
○ 1-24%
O 25-49%
O 50-74%
O 75-99%
O 100%
○ N/A
Points Earned: 0.31 of 1.26
% of Company Owned by Non-Executive Employees
What percentage of the company is owned by workers who are not executives or founders?
<b>○</b> 0%
O 1-4%
O 5-24%
O 25-49%
○ 50%+
○ N/A
○ Don't Know
Points Available: 2.52
Retirement Programs
Do employees have access to any of the following savings programs for retirement?
✓ Government-sponsored pension or superannuation plans
Private Pension or Provident Funds
Plan that specifically includes Socially-Responsible Investing option
☐ None of the above
Points Earned: 0.94 of 1.26

### **Financial Services for Employees**

What financial products, programs, or services does your company provide that help to meet financial health needs of hourly employees?

Please answer this question ONLY taking into account hourly workers. If you do not have hourly workers, select N/A.	
☐ Direct deposit	
Access to free or affordable banking services or payroll cards (e.g. free ATM debit card)	
☐ Financial management tools or coaching	
Emergency or short-term savings programs	
Low-interest or interest-free loans	
Debt management, refinancing, or loan payment contributions	
Employer match for deposits into savings accounts	
Paychecks issued off-schedule on a need basis	
☐ Tax preparation services	
Other - please describe	
☐ None of the above	
✓ N/A - We do not employ hourly workers	
Points Available: 0.63	
Units Available: 0.00	ODED ATION (
Health, Wellness, & Safety	operations <b>6.4</b>
Government Provision Of Healthcare	
How is healthcare provided in the country where the majority of employees reside?	
, , , , , , , , , , , , , , , , , , , ,	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> </ul>	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)  Government-mandated or -provided health insurance programs (e.g. Switzerland)	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)  Government-mandated or -provided health insurance programs (e.g. Switzerland)  None of the Above  Points Available: 0.00	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)  Government-mandated or -provided health insurance programs (e.g. Switzerland)  None of the Above  Points Available: 0.00  Healthcare Coverage	
Universal Provision of Basic Healthcare Services (e.g. United Kingdom)  Government-mandated or -provided health insurance programs (e.g. Switzerland)  None of the Above  Points Available: 0.00  Healthcare Coverage  What percentage of employees is eligible for health care benefits either through company or	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>         ⊚ Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of employees is eligible for health care benefits either through company or government plan?</li> </ul>	
<ul> <li>○ Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>● Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>○ None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of employees is eligible for health care benefits either through company or government plan?</li> <li>○ &lt;75%</li> </ul>	
<ul> <li>Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of employees is eligible for health care benefits either through company or government plan?</li> <li>&lt;75%</li> <li>75-84%</li> </ul>	
<ul> <li>○ Universal Provision of Basic Healthcare Services (e.g. United Kingdom)</li> <li>● Government-mandated or -provided health insurance programs (e.g. Switzerland)</li> <li>○ None of the Above</li> <li>Points Available: 0.00</li> <li>Healthcare Coverage</li> <li>What percentage of employees is eligible for health care benefits either through company or government plan?</li> <li>○ &lt;75%</li> </ul>	

Points Earned: 1.43 of 1.43

#### **Supplementary Health Benefits**

What benefits does your company provide to all full-time tenured workers to supplement government
programs?
✓ Disability coverage or accident insurance

Other - please describe

✓ Private dental insurance

✓ Private supplemental health insurance

Life insurance

Points Earned: 1.43 of 1.43

☐ None of the above

### **Supplementary Health Benefits Eligibility for Part-Time Workers**

When do part-time workers become eligible to participate in the supplementary benefits offered by your company?

If applicable, please select one answer indicating tenure requirements (answers 1-2), and one answer indicating weekly hour requirements (answers 3-4).

- Part-time workers are not eligible at time of hire, but become eligible to participate within their first 6 months of employment
- ✓ Part-time workers are eligible to participate at time of hire
- Part-time workers are only eligible if they work more than 20 hours a week
- ✓ Part-time workers are eligible even if they work less than 20 hours a week
- We do not offer supplementary health benefits to part-time workers
- ☐ N/A We don't have part-time employees

Points Earned: 1.43 of 1.43

#### **Health and Wellness Initiatives**

What health and wellness initiatives or policies does your company offer beyond insurer-provided programs?

Check all that apply.

We sponsor and encourage workers to participate in health and wellness activities during the workweek (e.g. walking or steps programs)

We offer incentives for workers to complete health risk assessments or participate in health and wellness activities (e.g., a fund for exercise equipment, subsidized gym membership)

Employees have access to behavioral health counseling services, web resources, or Employee Assistance Programs

Spouses, partners, or children of employees are provided access to behavioral health counseling services, web resources, or Employee Assistance Programs

We have policies and programs in place to prevent ergonomic-related injuries in the workspace

Over 25% of workers have completed a health risk assessment in the last twelve months

Management receives reports on aggregate participation in worker wellness programs

Other - please describe

Company does not offer any formal health and wellness initiatives

### **Management Commitment to Health and Safety**

What are your company practices regarding management's commitment to worker health and safety?

Select those that apply to all company worksites.

☐ We have a written safety and health policy to minimize on-the-job employee accidents and injuries
☐ Safety and health is integrated into our overall management planning process, and workers are involved in safety planning,
resource allocation, audits, etc.
Safety and health concerns are communicated through regular safety and health trainings
☐ We have specific safety and health program goals and objectives, with specific indicators to measure progress
☐ Senior management addresses safety issues through written communications or in company gatherings at least quarterly
☐ We have a formal safety reporting system for employees to submit their safety concerns
Our safety procedures are easily accessible for all on-site personnel, including workers, non-managerial staff, and visitors
☐ We participate in an external program demonstrating commitment and excellence in safety and health (e.g. Voluntary Protection
Program)
✓ N/A - No manufacturing or wholesale facilities
☐ None of the above

Points Available: 1.43

### **Health and Safety Audit Practices**

Your company's practices related to inspections and audits include:
Select those that apply to all company worksites.
A written procedure for performing safety and health inspections
Routine safety and health inspections at least quarterly
Use of information discovered through analyses to improve safety processes (e.g. baseline hazards analysis, incident analysis,
employee concerns, sampling results from inspections)
Documentation of results of the routine inspections
☐ Inspection reports that clearly indicate what needs to be corrected, with documented accountability for closure
✓ N/A - No manufacturing or wholesale facilities
None of the above
Points Available: 1.43
Controlling Worker Exposure to Hazardous Material
How has your company assessed and managed worker exposure to hazardous materials?
Assessment indicates some exposure, but we have taken no action to date
Assessment indicates some exposure, and we have implemented a mitigation and control strategy
O Assessment indicates no exposure
We have not conducted an assessment
Points Available: 0.71
Indoor Air Quality Monitoring
Does the company monitor indoor environmental quality to ensure a healthy and comfortable work
space and avoid "Sick Building Syndrome"?
Select N/A if you have no facilities.
Yes
○ No
○ N/A

Points Earned: 0.71 of 0.71

OPERATIONS

**Career Development** 

1.9

### **Professional Development Policies and Practices**

Does your company provide any of the following training opportunities to workers for professional development?

Your answers determine which future questions in the assessment are applicable to your company.
✓ We have a formal onboarding process for new employees
☐ We offered ongoing training on core job responsibilities to employees within the last year
✓ We have a policy to encourage internal promotions and hiring for advanced positions (e.g. posting job openings internally first)
☐ We provide cross-skills training for career advancements or transitions (e.g. management training for non-managers)
☐ We provide non-career-specific life-skill training (e.g. financial literacy, English as a Second Language)
✓ We facilitate or have an allocated budget for external professional development opportunities, (e.g. conference attendance, online
trainings)
✓ We provide reimbursements or programs for intensive continuing education credentials (e.g. college degrees, professional
licensures)
☐ None of the above
Points Earned: 0.34 of 0.41
Amount of Training for New Hires
What was the average amount of training that a newly hired worker received in the past twelve
months?
Use average of both full-time and part-time employees.
O No training
On-the-job training (one day to one week)
On-the-job training (one week to one month)
O Apprenticeship or technical training (over one month)
○ N/A - No new hires during the last 12 months
Points Earned: 0.14 of 0.41
Paid Professional Development Days
How many paid days of professional development do the majority of full time workers receive in a
single year?
○ 0 days
● 1-4 days
○ 5-9 days
○ 10+ days
O No formal policy

Points Earned: 0.14 of 0.41

# **Management Training**

Points Earned: 0.14 of 0.41

What management training and coaching do new and existing managers regularly receive?
Check all that apply.
Providing ongoing praise and corrective feedback
Conflict negotiation and resolution
Group dynamics and optimal team functioning
Performance evaluation systems
Other - please describe
✓ None of the above
Points Available: 0.41
Employee Review Process
Which of the following is included or applies to your company's formal process for providing performance feedback to employees?
Check all that apply.
✓ Process has a regular schedule and is conducted at least annually
Peer and subordinate input
✓ Written guidance for career development
✓ Social and environmental goals
✓ Clearly-identified and achievable goals
A 360-degree feedback process
✓ All tenured employees receive feedback
None of the above
Points Earned: 0.82 of 0.82
Internal Promotions
What percentage of employees has been internally promoted within the last 12 months?
Exclude material owners in your calculation.
O <sub>0</sub> %
● 1-5%
O 6-15%
○ 15%+

### **Intern Hiring Practices**

How does your company manage the hiring and treatment of interns?

Check all that apply. If there is no third party living wage calculated for your country of operations, please do not select "payment of a living wage."

✓ We have a formalized policy or program outlining the objectives of internships or internship programs for participants	
✓ We partner with education institutions to provide internship opportunities or work-study programs	
☐ We pay interns a living wage	
✓ Our interns receive formal performance reviews	
Our interns have a formal opportunity to provide feedback on experience	
✓ We have hired interns on as full-time permanent employees in the past two years	
☐ Intern tenures are restricted to not exceed one year if interns are not currently enrolled in school	
☐ None of the above	
□ N/A - Our company does not employ interns	
Points Earned: 0.41 of 0.41	
End of Employment Support	
What are your formal company policies regarding employee termination and layoffs?	
We have a policy to provide written notice of employee performance prior to termination	
☐ We have a policy to provide performance improvement plans or stated corrective time periods prior to termination	
☐ We have a policy to provide at minimum 2+ weeks of severance per year of employment	
We provide outplacement services for terminated employees	

Points Available: 0.21

**OPERATIONS** 

### **Career Development (Salaried)**

We don't have written termination or severance policies

0.7

### **External Professional Development Participation**

What percentage of full-time workers has participated in external professional development or lifelong learning opportunities in the past fiscal year?

Professional development should be paid for in advance, reimbursed or subsidized by the company.

○ 0%○ 1-24%○ 25-49%○ 50-74%

○75%+

Points Earned: 0.19 of 0.38

#### **Subsidized Educational Opportunities**

What percentage of full-time workers received advancement or reimbursement for continuing education opportunities in the last fiscal year?

Continuing education opportunities include GED, college credits, industry-recognized accreditation, etc.

0

01-5%

06-15%

0 15%+

Points Earned: 0.38 of 0.38

### **Career Development Policies**

What are your company's policies and practices around career development and promotion?

- ☑ Employees who seek to take a short-term leave or sabbatical will have their jobs guaranteed upon return
- Our company will make an effort to find a place for employees who seek to take a long-term leave or sabbatical upon their return
- Employees are able to make lateral moves or change career direction or pace when possible
- None of the above

Points Earned: 0.19 of 0.19

**OPERATIONS** 

### **Engagement & Satisfaction**

2.1

### **Employee Handbook Information**

What is included in your company's written and accessible employee handbook?

- ✓ A non-discrimination statement
- An anti-harassment policy with reporting mechanisms, processes, and disciplinary procedures
- A statement on work hours
- ✓ Policies on pay and performance issues
- Policies on benefits, training and leave
- Grievance resolution process
- ✓ Disciplinary procedures and possible sanctions
- ✓ A neutrality statement regarding workers' right to bargain collectively and freedom of association
- ✓ Prohibition of child labor and forced or compulsory labor
- We have no written employee handbook

Points Earned: 0.33 of 0.33

### **Paid Secondary Caregiver Leave**

What secondary parental leave policies are available to your workers, either through your company or a government program?

elect all that apply, but only select one answer indicating the total amount of paid time equivalent (answers 2-4). See "Learn" for furth	hei		
astructions.			
☐ Workers receive unpaid time off for secondary parental leave			
☐ Workers receive up to 2 weeks (or full pay equivalent) paid leave			
<ul> <li>✓ Workers receive between 2 to 5 weeks (or full pay equivalent) paid leave</li> <li>✓ Workers receive greater than 5 weeks (or full pay equivalent) paid leave</li> </ul>			
☐ No secondary caregiver leave is offered to employees			
oints Earned: 0.53 of 0.67			
Supplementary Benefits			
Vhat supplementary benefits are provided to a majority of non-managerial workers?			
ncluding full time and part time employees. Please check all that apply.			
On-site childcare			
Off-site subsidized childcare			
✓ Free or subsidized meals			
Policy to support breastfeeding mothers			
✓ Other - please describe			
□ None of the above			
oints Earned: 0.60 of 1.33			
Worker Empowerment			
low does your company engage and empower workers?			
☐ We have formalized feedback and complaint mechanisms beyond direct reporting lines to address concerns and improve			
company practices			
✓ We have processes in place to provide input from employees prior to operational and/or strategic policy or practice changes			
Employee complaint / input mechanisms are reviewed at least every other year, with input from employees themselves into the			
process			
Company tracks usage of input/ feedback / complaint mechanisms and resolution / implementation rates			
We have adopted open book management or self-management principles within the workplace			
☐ Workers have opportunity to elect member(s) to the Board of Directors			
Other - please describe			
☐ None of the above			

Points Earned: 0.33 of 0.67

### **Surveying and Benchmarking Engagement and Attrition**

Points Earned: 0.60 of 0.60

Does your company monitor and evaluate your worker satisfaction and engagement in any of the following ways?

Your answers determine which future questions in the assessment are applicable to your	company.	
✓ We calculate employee attrition rate		
<ul><li>✓ We benchmark employee attrition rate to relevant benchmarks</li><li>☐ We regularly (at least once a year) conduct employee satisfaction or engagement surveys</li></ul>		
$\square$ We disaggregate calculations based on different demographic groups to identify tr	ends	
☐ We outperform industry benchmarks on attrition		
☐ We outperform industry benchmarks on satisfaction		
☐ None of the above		
Points Earned: 0.33 of 0.67		
Departed Employees		
Number of full-time and part-time workers that departed or left the	company in the last twelve months	
Enter 0 if None.		
Number of full-time and part-time workers that departed or left the company in the las	t twelve months	
Sensitive		
Points Available: 0.00		
	OPERATIONS	
<b>Engagement &amp; Satisfaction (Salaried)</b>	2.2	
Number of Paid Days Off		
What is the annual minimum number of paid days off (including hol	idays) for full-time employees?	
○ 0-15 work days		
O 16-22 work days		
O 23-29 work days		
○ 30-35 work days		

### **Paid Primary Caregiver Leave for Salary Workers**

Points Earned: 0.60 of 0.60

Which of the following describe the primary parental leave policies for salaried workers, either through the company or government program?

If applicable, please select one answer indicating total time off (answers 1-3), and one answer indicating fully paid time off (answers 4-7).	
Primary caregivers receive 4-12 weeks of time off for parental leave (including unpaid and paid leave)	
Primary caregivers receive 12 weeks to 6 months of time off for parental leave (including unpaid and paid leave)	
✓ Primary caregivers receive 6 months or more of time off for parental leave (including unpaid and paid leave)	
5-12 weeks of primary parental leave (or equivalent) is fully paid	
12-18 weeks of primary parental leave (or equivalent) is fully paid	
☐ 18-24 weeks of primary parental leave (or equivalent) is fully paid	
✓ 24+ weeks of primary parental leave (or equivalent) is fully paid	
Primary caregivers receive less than 4 weeks off or no time off for parental leave	
Points Earned: 0.60 of 0.60	
Worker Flexibility Options	
What job flexibility options does the company provide, whenever feasible, in writing and in practice for	
the majority of workers?	
Please check all that apply.	
✓ Part-time work schedules at the request of workers	
✓ Flex-time work schedules allowing freedom to vary start and stop times	
☐ Telecommuting (e.g. working from home one or more days per week)	
☐ Job-sharing	
None of the above	
Points Earned: 0.30 of 0.60	
Workplace Flexibility in Practice	
Which of the following flexible workplace practices have been used in the past 12 months?	
Please check all that apply.	
✓ Managers or executives worked part-time or in a job-share	
☐ Managers or executives are in a telecommuting position	
☐ We hired new people into permanent positions that are telecommuting	
☐ We hired new people into permanent positions that are part-time or job-share	
✓ We have transitioned staff into part-time, job-share, or telecommuting positions	
Other - please describe	
☐ None of the above	

#### **Attrition Rate for Salaried Workers**

What percentage of full-time and part-time salaried workers left the company during the last twelve months?

Calculation should include voluntary and involuntary separation, but exclude workers dismissed with cause.

Sensitive

Points Earned:

#### Community

**OPERATIONS** 

### **Community Impact Area Introduction**

0.0

This section identifies whether your company is designed to deliver a specific, material, positive impact for its community, and if so, opens the Community Impact Business Model section that is most applicable.

#### **Community Oriented Impact Business Model**

Does your company's business model create a specific positive benefit for stakeholders such as charitable partners, vendors or suppliers in need, or your local community?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

O No

Points Available: 0.00

**OPERATIONS** 

## **Diversity, Equity, & Inclusion**

3.2

### **Inclusive Hiring Practices**

How does your company create an inclusive recruiting and hiring process?

- We include a statement in all our job postings with a commitment to diversity, equity, and inclusion
- ✓ We don't ask about incarceration history during our application process.
- We conduct anonymous or "blind" reviews of applications or resumes without attaching names or identifiable characteristics
- We actively recruit through organizations or services that serve individuals from underrepresented populations
- ✓ We conduct analyses of our job description language and requirements to ensure they are inclusive and equitable
- ☐ None of the above

Points Earned: 0.32 of 0.61

### **Diverse Ownership and Leadership**

☐ None of the above

Is your company majority-owned or -led by individuals from any of the following underrepresented groups?

Please select all that apply.	
Led by a woman	
Led by an individual from an underrepresented racial or ethnic minority	
Led by another underrepresented individual (veterans, LGBT, etc.)	
☐ Majority owned by women	
☐ Majority owned by individuals from underrepresented racial or ethnic minorities	
☐ Majority owned by other underrepresented individuals (veterans, LGBT, etc.)	
✓ None of the above	
Points Available: 0.61	
Inclusive Work Environments	
How does your company create an equitable and inclusive workplace for employees?	
✓ We have designated an individual or group explicitly responsible for diversity, equity, and inclusion (i.e. a Diversity Manager or	
Inclusion Committee)	
We offer trainings for all employees on topics related to diversity, equity, and inclusion	
☐ We have voluntary employee resource or affinity groups	
Our facilities are designed to meet accessibility requirements for individuals with physical disabilities	
✓ Our facility restrooms are gender-neutral or gender-inclusive	
We have programs in place to provide mentorship, apprenticeships, or internships for individuals from underrepresented groups	
☐ We accommodate learning or emotional disabilities in work processes and workplace policies	
None of the above	
Points Earned: 0.36 of 0.61	
Management of Diversity, Equity, and Inclusion	
How does your company manage and improve your workplace diversity and inclusivity?	
We anonymously survey employees on gender identity, race/ethnicity, disability status, and other demographic factors to track the	
diversity of our workforce	
We have set specific, measurable diversity improvement goals that are reviewed by senior executives or our Board of Directors	
✓ We have conducted a pay equity analysis by gender, race/ethnicity, or other demographic factors and, if necessary, implemented	
equal compensation improvement plans or policies	
We analyze job categories, satisfaction, promotion, retention rates, or benefits by different demographic groups, and if necessary,	
have implemented corrective actions for inequitable results	
We specifically analyze diversity equity and inclusion data for individuals who are part of multiple underrepresented groups	

Points Earned: 0.15 of 0.61

# **Measurement of Diversity**

What attributes of a diverse workforce does your company track, either through anonymous surveys or other methods legal in your jurisdiction?

If collecting this type of demographic data is not legal in your jurisdiction, select None of the Above.
Socioeconomic status (as determined by low income residence, education level, etc.)
☐ Race or ethnicity
✓ Gender
✓ Age
Other - please describe
☐ None of the above
Points Earned: 0.30 of 0.61
Women Workers
How many of your workers identify as women?
O <sub>0%</sub>
○ 1-9%
O 10-24%
O 25-39%
O 40-49%
● 50%+
O Don't know
Points Earned: 0.61 of 0.61
Age Diversity in Workforce
What percentage of your workforce is either under the age of twenty four or over the age of fifty?
O <sub>0%</sub>
O 1-9%
<ul><li>10-19%</li></ul>
O 20-29%
○30%+
O Don't Know
Points Earned: 0.30 of 0.61

# **High to Low Pay Ratio**

What multiple is the highest compensated individual paid, inclusive of bonus, as compared to the
lowest paid full-time worker?
○ >20x
○ 16-20x
○ 11-15x
○ 6-10x
○ 1-5x
Points Earned: 0.15 of 0.61
Female Management
How many of your company managers identify as women?
○0%
O 1-9%
O 10-24%
O 40-49%
○ 50%+
O Don't know
○ N/A
Points Earned: 0.40 of 0.61
Management from Underrepresented Populations
How many of your company managers identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select Don't Know.
O <sub>0%</sub>
O 1-9%
O 10-19%
O 20-29%
○30%+
O Don't know
Points Available: 0.61

Female Directors
How many of your company Board Directors identify as women?
O <sub>0%</sub>
○ 1-9%
O 10-24%
O 25-39%
O 40-49%
● 50%+
O Don't know
○ N/A
Points Earned: 0.61 of 0.61
Directors from Underrepresented Populations
How many of your company Board Directors identify as from another underrepresented social group?
If collecting this type of demographic data is not legal in your jurisdiction, select N/A.
○ 0%
O 1-9%
O 10-19%
O 20-29%
○ 30%+
○ Don't know
● N/A
Points Available: 0.61
Supplier Diversity Policies or Programs
Does your company have any of the following policies or programs in place to promote diversity within your supply chain?
☐ We track diversity of ownership among our suppliers
We have a policy to give preferences to suppliers with ownership from underrepresented populations
☐ We have formal targets to make a specific percentage of purchases from suppliers with diverse ownership
☐ We have a formal program to purchase and provide support to suppliers with diverse ownership
None of the above
✓ N/A - Collecting supplier data or having preferential treatment policies is illegal in my country of operations
Points Available: 0.30

# **Supplier Ownership Diversity**

individuals from underrepresented populations?	
○ 0% ○ 1-9%	
○ 25-39%	
O 40-49%	
○ 50%+	
O Don't Know	
Points Available: 0.61	
	OPERATIONS
Economic Impact	3.1
Geographic Structure and Scope	
We realize that for companies with more than one office, the complicated one to answer. Please tell us a bit about the str	
We realize that for companies with more than one office, the definition of local Please tell us a bit about the structure of your company geographically. Notr	
Points Available: 0.00	
New Jobs Added Last Year	
Number of full-time and part-time jobs that have been adde	ed to your company's payroll. Enter 0 if
none or if your company has no workers.	
Last twelve months:	
Last twelve months: 3	
☐ We do not track this	
Points Available: 0.00	

What percentage of your purchases were from companies that are majority-owned by women or

#### **Job Growth Rate**

Points Available: 1.18

How many of your company's full-time and part-time jobs were newly created over the last twelve months AND pay a living wage?

If there is no living wage data available for your country of operations, include new jobs that pay 10% or more above a minimum wage. 0% (no growth on a net basis) 01-14% 0 15-24% 025%+ Points Available: 2.35 **Non-accredited Investor Ownership** What percentage of the company is owned by individuals who would qualify as non-accredited investors? 00% 01-9% 0 10-24% 025-49% 050%+ O Don't know Points Earned: 0.39 of 1.18 **Local Ownership** Is the majority (over 50%) of the company's ownership located locally to at least two-thirds of the company's workforce? O Yes No O Don't know

# **National Sourcing**

What percentage of your company's Cost of Goods Sold (including value-adding activities) was spent within the country of operations, from in-country registered companies or national citizens?
0%
○ 1-19%
© 20-39%
○ 40-59%
O 60-79%
Points Earned: 1.18 of 1.18
Local Purchasing and Hiring Policies
What written local purchasing or hiring policies does your company have in place?
✓ Written preference at each facility to purchase from local suppliers
Formal targets or goals for the amount of local purchasing
Ready-to-use lists of preferred local suppliers and vendors for specific facilities
Written preference for hiring and recruiting local managers
☐ Incentives for staff to live within 20 miles of local company facility
✓ Other (please describe)
No written local purchasing or hiring policies in place
Points Earned: 0.44 of 0.59
Spending on Local Suppliers
What percentage of your company's expenses (excluding labor) was spent with independent suppliers
ocal to the company's headquarters or relevant facilities in the last fiscal year?
O 20-39%
○ 40-59%
O 60%+
O Don't know
Points Available: 1.18

#### **Impactful Banking Services**

What characteristics apply to the financia	I institution that provides	the majority of y	our company's
banking services?			

Points Earned: 1.18 of 1.18

**OPERATIONS** 

# **Civic Engagement & Giving**

3.0

# **Corporate Citizenship Program**

How does your company take part in civic engagement?

Your answers determine which future questions in the assessment are applicable to your company.

- Financial or in-kind donations (excluding political causes)
- ✓ Community investments
- Community or pro-bono service
- Advocacy for adopting improved social or environmental policies or performance
- ✓ Partnerships with charitable organizations or membership with community organizations
- Discounted products or services to qualified underserved groups
- Free use of company facilities to host community events
- Equity or ownership in the company granted to a nonprofit
- Other please describe
- ☐ None of the above

Points Earned: 0.55 of 0.55

# **Charitable Giving and Community Investment Policies and Practices** What are your company's practices regarding donations or community investments? We have a formal statement on the intended social or environmental impact of our company's philanthropy ✓ We have a formal donations commitment (e.g. 1% for the planet) We match individual workers' charitable donations We allow our workers or customers to select charities to receive our company's donations We have screening practices for charitable contributions or impact measurement mechanisms for our community investments ☐ None of the above Points Earned: 0.33 of 0.55 **Relative Input for Community Investments** If you use an independent methodology to measure total commitment to community investment, what is the equivalent % of revenue contributed in the form of community investment? O None O Less than 0.1% of revenues 0.1-0.4% of revenues 0.5-0.9% of revenues 1-1.9% of revenues 0 > 2% Points Earned: 0.97 of 1.10 % of Revenue Donated What was the equivalent percentage of revenue donated to charity during the last fiscal year? Please include tax deductible in-kind donations but do not include pro bono time. O No donations last fiscal year O Less than 0.1% of revenue 0.1-0.4% of revenue

Points Earned: 0.88 of 2.21

0.5-0.9% of revenue
1-1.9% of revenue
2%+ of revenue
Don't know

#### **Total Amount of Charitable Donations**

Total amount (in currency terms) donated to registered charities in the last fiscal year

Report with the currency specified in "Reporting currency" for this metric.

Total amount (in currency terms) donated to registered charities in the last fiscal year

Sensitive

Points Available: 0.00

# **Advancing Social and Environmental Performance**

How has your company worked with its stakeholders (including competitors) to improve behavior or performance on social or environmental issues in the past two years?

✓ We have worked with other industry players on a cooperative initiative on relevant social and environmental standards for our industry

We have provided data or contributed to academic research on social or environmental topics

We participate in panel presentations or other public forums on social or environmental topics

We provide public resources for other businesses or stakeholders on improving social or environmental performance

Other - please describe

☐ None of the above

Points Earned: 0.28 of 0.28

# **Supply Chain Management**

**OPERATIONS** 

4.4

#### **Significant Supplier Descriptions**

Please select the types of companies that represent your Significant Suppliers:

All companies have significant suppliers, which are defined as the largest suppliers of the company amounting to approximately 80% of non-labor costs. Select all that apply.

✓ Product Manufacturers

Professional Service Firms (Consulting, Legal, Accounting)

☐ Independent Contractors

Marketing and advertising

Office Supplies

☐ Benefits Providers

Technology

Raw materials

Farms

Other - please describe

Social or Environmental Screening of Suppliers
Does your company screen or evaluate Significant Suppliers for social and environmental impact?
This question determines the set of supplier-focused questions your company will respond to.  Yes  No
Points Available: 0.00
Supplier Screen Topics
What does your company formally screen for regarding the social or environmental practices and performance of your suppliers?
✓ Compliance with all local laws and regulations, including those related to social and environmental performance
✓ Good governance, including policies related to ethics and corruption
Positive practices beyond what is required by regulations (e.g. environmentally-friendly manufacturing process, excellent labor practices)
☐ Third-party certifications related to positive social and/or environmental performance
Other - please describe
We have no formal screening process in place
Points Earned: 0.63 of 0.63
Supplier Evaluation Practices
What methods does your company use to evaluate the social or environmental impact of your
suppliers?
✓ We share policies or rules with suppliers but we don't have a verification process in place
☐ We require suppliers to complete an assessment we designed
☐ We use third-party risk or impact assessment tools (Sedex, BIA)
☐ We conduct routine audits or reviews of suppliers at least every two years

We have third parties conduct routine audits or reviews of suppliers at least every two years

Points Earned: 0.16 of 0.63

Other (please describe) ☐ None of the above

# **Outsourced Staffing Services**

Does your company outsource support services (staffing) essential to the delivery of your services to other individuals or organizations?

other individuals or organizations?	
Your answers determine which future questions in the assessment are applicable to your company.	
○ Yes	
No     No	
Points Available: 0.00	
Suppliers in Low-Income Communities	
What percentage of your Significant Suppliers is located in low-income communities or create employment opportunities for other chronically underemployed populations?	
O<10%	
O 10-19%	
<b>2</b> 0-30%	
○30%+	
O Don't Know	
Points Earned: 0.21 of 0.32	
Supplier Code of Conduct	
Is there a formal written Supplier Code of Conduct policy that specifically holds your company's suppliers accountable for social and environmental performance?	
Your answers determine which future questions in the assessment are applicable to your company.	

Points Earned: 0.63 of 0.63

O Yes

# % of Suppliers Accountable to Code of Conduct What % of your suppliers (on a currency basis) are accountable to the formalized code of conduct or requirements described in the previous question? 00% 01-20% 021-49% 050-74% O 75-99% 0 100% O N/A Points Earned: 1.26 of 1.26 **Disclosure of Suppliers** What percentage of Significant Suppliers (on currency basis) are made transparent on your company's website? 00% 01-49% 050-79% 080%+ O Don't know Points Available: 0.63

#### Support for Improved Supply Chain Social or Environmental Performance

How does your company encourage improved social and environmental performance among your suppliers?

We provide incentives for suppliers with strong social and environmental performance
☐ We set goals and expectations with suppliers to improve their social and environmental performance
☐ We provide resources to suppliers to improve their social and environmental performance
Other - please describe
✓ None of the above

# **Improving Impact of Suppliers**

Does the company have any of the following policies or programs to improve the social and/or environmental impact of suppliers, either in cases of noncompliance or more broadly?

on morning impact of dapphore, difficilly added of more of more broadly.
Company formulates corrective action or improvement plans with goals for continuous improvement of their supplier performance
Company requires a specific time period for suppliers to make changes to remediate code of conduct non-compliance or
otherwise terminates contract
Company provides training and/or resources on improving social or environmental performance to suppliers, either from the
company itself or through a third party
Company provides training and/or resources to its own staff, focused on managing their own practices and relationships with
suppliers to enable the suppliers to improve their performance
Company has participated in collaborative initiatives with other companies to help improve the social or environmental impact of
their supply chain
Company incentivizes social and environmental performance or improvement through contract terms, prices, or other means
Company has achieved quantifiable improvements on social or environmental performance of its supply chain
Other
☐ None of the above
Points Earned: 0.05 of 0.32
% of Suppliers with Programs to Improve Impact
For what % of your suppliers (on a currency basis) do the policies and programs selected in the
previous question apply?
O <sub>0%</sub>
O 1-20%
© 21-49%
O 50-74%
○ 75-99%

Points Earned: 0.47 of 1.26

○ 100% ○ N/A

# **Length of Supplier Relationships**

**Environment** 

What is the average tenure of your company's relationships with suppliers?
O Average tenure of supplier relationships is less than 12 months.
O Average tenure of supplier relationships is greater than 12 months.
O Average tenure of supplier relationships is greater than 36 months.
O Average tenure of supplier relationships is greater than 60 months.
Our company has had a relationship with a majority of our suppliers (on a currency basis) since our first year of operations.
O Don't Know
Points Earned: 0.63 of 0.63
Support for In Need Suppliers
Does your company do any of the following to support small scale or other in-need suppliers?
☐ We review suppliers for potential training needs
☐ We have a formal education or support program for selected suppliers
✓ We provide small scale suppliers the same contracts, prices, and payment terms (such as days payable outstanding) as other suppliers
✓ We pay 30 days payable outstanding to small scale suppliers
A formal mechanism is in place for suppliers to provide us feedback (e.g. supplier satisfaction surveys)
We have a formal grievance mechanism to address complaints and resolve disputes
Other (please describe)
None of the above
Points Earned: 0.42 of 0.63
Social or Environmental Purchases
What percentage of materials or products purchased have third-party social or environmental
certification or approval or are from Significant Suppliers that are purpose-driven or have third-party
company level certification or approval?
● 0
O 1-24%
O 25-49%
O 50-74%
O 75%+
O Don't know
Points Available: 0.63

# **Environment Impact Area Introduction**

0.0

This section asks about your environmental footprint to determine which questions are applicable later on in the assessment. It also identifies whether your company's product/service is designed to deliver a specific, material, positive environmental impact, and if so, opens the Environmental Impact Business Model section that is most applicable.

#### **Type of Facilities**

What kind of facilities does your business primarily operate in?

Your answers determine which future questions in the assessment are applicable to your company.

O Company-owned office space

O Leased office space

O Co-working Space

O Virtual or home offices

Points Available: 0.00

#### **Majority of Purchases Physical Product or Services**

Are the majority of your non-labor expenses from services or physical products?

Your answers determine which future questions in the assessment are applicable to your company.

O Physical products

Services or non-physical products like software

Points Available: 0.00

#### **Environmental Business Model**

Are your company's products/services or processes structured to restore or preserve the environment in any of the following ways? (Please note: the environmental impact of your day-to-day operations will be assessed in the remaining sections of the Environment Impact Area. This question is specifically asking about your products/services or innovative production processes.)

Answering affirmatively will opt you into additional sections of the B Impact Assessment with more specific questions about this Impact Business Model.

Through an innovative manufacturing, wholesale or agriculture process which is designed to significantly reduce environmental impact compared to typical practices for the industry

☐ Through a product or service that preserves, conserves, or restores the environment or resources

✓ None of the above

Points Available: 0.00

**OPERATIONS** 

# **Green Building Standards**

What percentage of company facilities (by area, both owned by company or leased) is certified to meet the requirements of an accredited green building program?
<ul> <li>&lt;20%</li> <li>○20-49%</li> <li>○50-79%</li> <li>●80%+</li> </ul>
O N/A Points Earned: 0.95 of 0.95
Facility Improvement with Landlord
If you lease your facilities, have you worked with your landlord to implement or maintain any of the following?
<ul> <li>□ Energy efficiency improvements</li> <li>□ Waster efficiency improvements</li> <li>□ Waste reduction programs (including recycling)</li> <li>□ None of the above</li> <li>✓ N/A - Company does not lease majority of facilities</li> </ul>
Points Available: 0.95
Environmental Purchasing Policy Topics
Does the company have a written and circulated environmentally preferable purchasing (EPP) policy that includes any of the following?
<ul> <li>□ Building and construction</li> <li>□ Carpets</li> <li>✔ Cleaning</li> <li>✔ Electronics</li> <li>✔ Fleets</li> <li>□ Food or food services</li> <li>✔ Landscaping</li> <li>□ Meetings and conferences</li> <li>✔ Office supplies</li> <li>✔ Paper</li> <li>□ Product input materials</li> <li>□ Other - please describe</li> <li>□ We don't have an environmentally preferable purchasing policy</li> </ul>

Points Earned: 0.95 of 0.95

# **Virtual Office Stewardship**

How does your	company	encourage	good	environmental	stewardship	in how	employees	manage	their
virtual offices?									

✓ We have a written policy encouraging environmentally preferred products and practices in employee virtual offices (e.g. recycling)
Our company shares resources with employees regarding environmental stewardship in home offices (e.g. energy efficiency)
☑ We have a policy in place for the safe disposal of e-waste and other hazardous materials purchased for employee home offices
✓ Employees are provided with a list of environmentally-preferred vendors for office supplies
☐ None of the above
□ N/A
Points Earned: 1.90 of 1.90

# **Environmental Management Systems**

Does your company have an environmental management system (EMS) covering waste generation, energy usage, water usage, and carbon emissions that includes any of the following?

Please check all that apply.

Policy statement documenting our organization's commitment to the environment
Assessment undertaken of the environmental impact of our organization's business activities
Stated objectives and quantifiable targets for environmental aspects of our organization's operations
Programming designed, with allocated resources, to achieve these targets
Periodic compliance reviews and auditing to evaluate programs conducted
☐ Third-party auditing and certification of EMS
☐ We have no environmental management system

Points Earned: 0.32 of 1.90

**OPERATIONS** 

# Air & Climate

3.5

# **Monitoring Energy Usage**

Does your company monitor, record, or report its energy usage?

Include electricity and other energy consumption from heating, hot water, etc. Your answers determine which future questions in the assessment are applicable to your company.

☐ We do not currently monitor and record usage
✓ We monitor and record usage but have set no reduction targets
☐ We monitor usage and have set intensity targets (e.g. relative to dollars of revenue, volume produced, etc.) that are being
monitored
☐ We monitor usage and have set absolute reduction targets regardless of company growth
We have met specific reduction targets during the reporting period

# **Total Energy Use**

Total Energy Use
Total energy used (Gigajoules) during the last 12 months:
Total energy used (Gigajoules) during the last 12 months: 495.72
We do not track this
Points Available: 0.00
Total Renewable Energy Use
Total energy used from renewable resources (Gigajoules) during the last 12 months:
Total energy used from renewable resources (Gigajoules) during the last 12 months: 0
Points Available: 0.00
Renewable Energy Usage
What percentage of energy use is produced from renewable sources?
Include electricity and other energy consumption from heating, hot water, etc.
<b>◎</b> 0%
O 1-24%
O 25-49%
O 50-74%
O 75-99%
O 100%
O Don't Know
Points Available: 0.29
Low Impact Renewable Energy Use
What percentage of energy use is produced from low-impact renewable sources?
Include electricity and other energy consumption from heating, hot water, etc. Please include both purchased and onsite-generated
renewable energy.
<b>◎</b> 0%
O 1-24%
O 25-49%
O 50-74%
O 75-99%

O Don't know

O 100%

# **Facility Energy Efficiency**

For what systems has your company used energy conservation or efficiency measures for a majority of your corporate facilities (by square feet) in the past year?

Energy Use Reductions	
Points Earned: 0.59 of 0.59	
□ N/A - We utilize virtual office	
☐ None of the above	
Other - please describe	
✓ HVAC: programmable thermostat, timers, occupancy sensors, shade sun-exposed walls, double-paned windows, etc.	
✓ Lighting: natural light, CF bulbs, occupancy sensors, daylight dimmers, task lighting, etc.	
✓ Equipment: Energy Star appliances, automatic sleep modes, after-hour timers, etc.	

#### E

Have conservation and efficiency improvements led to energy savings for your facilities? If so, by how much?

Please calculate based on changes from last year or annualized from a base year, referring to electricity use and other energy consumption from heating, hot water, etc.

0%
O 1-4%
O 5-9%
O 10-14%
O 15-20%
O>20%
ODon't know

Points Available: 1.18

#### **Monitoring Greenhouse Gas Emissions**

How does your company manage its greenhouse gas emissions for at least Scope 1 and 2?

Your answers determine which future questions in the assessment are applicable to your company.

☐ We do not currently monitor and record emissions
☐ We regularly monitor and record emissions but have not set any reduction targets
☐ We regularly monitor and record emissions and have set specific reduction targets relative to previous performance (e.g. a 5%)
reduction of GHGs from baseline year)
✓ We regularly monitor and record emissions and have set specific science-based targets necessary to achieve global goals to
address climate change
☐ We have met the specific reduction targets set during this reporting period
☐ We have achieved carbon neutrality

Points Earned: 0.44 of 0.59

Total Scope 1 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 1:
Scope 1: 196
☐ We do not track this
Points Available: 0.00
Total Scope 2 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 2:
Scope 2: 47
☐ We do not track this
Points Available: 0.00
Total Scope 3 GHGs
Total Greenhouse Gas Emissions (metric tonnes of CO2 equivalent) in:
Scope 3:
Scope 3: 275644
We do not track this
Points Available: 0.00
Carbon Intensity
What is your current Carbon Intensity for Scopes 1 and 2 (measured in metric tons of CO2/\$million of revenue), not including the use of carbon credits or offsets?
Please use USD to allow for standardized comparisons.
O>100
O 81-100
○ 61-80 ○ 41-60
○ 41-60 ○ 21-40
<ul><li>● 1-20</li></ul>
00
O Don't know

Points Earned: 0.59 of 0.59

# **Carbon Intensity**

What is your current Carbon Intensity for Scopes 1 and 2, measured in tons of CO2/\$million of revenue, including the use of carbon credits or offsets?

evenue, including the use of carbon credits or offsets?
Please use USD to accurately evaluate the answer option.
O>100
O 81-100
○ 61-80
O 41-60
O <sub>21-40</sub>
● 1-20
$\bigcirc$ 0
O Don't know
Points Earned: 1.18 of 1.18
Greenhouse Gas Emissions Reduced
What percentage of Scope 1 and 2 GHG emissions has been saved due to efficiency improvements mplemented by your company?
O <sub>0</sub> %
O 1-4%
O 5-9%
O 10-14%
O 15-20%
○ 20%+
O Don't Know
Points Available: 1.18
Reducing Impact of Travel/Commuting
Does your company have any programs or policies in place to reduce the environmental footprint caused by travel/commuting?
☑ Employees are subsidized/incentivized for use of public transportation, carpooling, or biking to work
✓ Facilities are designed to facilitate use of public transportation, biking, or cleaner burning vehicles (e.g. electric chargers)
✓ Employees are encouraged to use virtual meeting technology to reduce in person meetings
✓ Company has a written policy limiting corporate travel
☐ None of the above

Points Earned: 0.59 of 0.59

# % GHG Emissions Offset

were off-set?	
O <sub>0%</sub>	
O 1-24%	
O 25-49%	
○ 50-74%	
O 75-99%	
O 100%	
O Don't know	
N/A - No carbon offsets purchased	
Points Available: 0.59	
	OPERATIONS
Water	1.0
Monitoring and Managing Water Use	
Does your company monitor and manage your water usage?	
Your answers determine which future questions in the assessment are applicable to your company.	
☐ We do not currently monitor and record water usage	
✓ We regularly monitor and record water usage but have not set any reduction targets	
☐ We monitor and record water usage and have set specific reduction targets relative to previous performance (e.	g. a 5% reduction
of water usage from baseline year)	
We regularly monitor and record emissions and have set science-based targets necessary to achieve sustainable our local watershed	le usage linked to
We have met specific reduction targets set during this reporting period	
— No have thet opening readoutent targette eet daning this reporting period	
Points Earned: 0.44 of 1.75	
Total Water Use	
Total water use (liters) during the last 12 months	
Total water use (liters) during the last 12 months 2845000	
☐ We do not track this	
Points Available: 0.00	

If your company purchased certified carbon credits in the reporting period, what % of GHG emissions

#### **Water Conservation Practices**

 $\square$  Composting

☐ None of the above

What water conservation methods have been implemented at the majority of your corporate offices or plant facilities:

Please check all that apply.				
Low-flow faucets, taps, toilets, urinals, or showerheads				
Grey-water usage for irrigation  Low-volume irrigation  Harvest rainwater  Other - please describe  None of the above  N/A - Our company has a virtual office				
			Points Earned: 0.58 of 1.75	
				OPERATIONS
			Land & Life	1.4
			Monitoring and Reporting Non-hazardous Waste	
How does your company monitor and manage your waste production?				
Your answers determine which future questions in the assessment are applicable to your company.  We do not currently monitor and record waste production  We regularly monitor and record waste production but have not set any reduction targets				
			☐ We regularly monitor and record waste production and have set specific reduction targets relative to previous	s performance (e.g. a
			5% reduction of waste to landfill from baseline year)	
<ul><li>☐ We regularly monitor and record waste produced and have set a zero waste target</li><li>☐ We have met the specific reduction targets set during this reporting period</li></ul>				
		☐ We produce zero waste to landfill / ocean		
Points Available: 0.72				
Recycling Programs				
Does the company have a company-wide recovery and recycling program that include	es the following?			
Please check all that apply.				
✓ Paper				
✓ Cardboard				
✓ Plastic				
Glass & metal				

O N/A - We have eliminated hazardous waste

Points Earned: 0.72 of 0.72

Waste Reduction Programs
Does your company have a formal program to evaluate how to reduce its generation of hazardous, universal, and/or non-hazardous waste?
○ Yes
No
O Already maximized - we have achieved Zero Waste
Points Available: 0.72
% of Reusable/ Recyclable Materials
What % of material (by volume) is made of recyclable (and labeled as such) or biodegradable materials
in the areas where they are sold (product + packaging)?
O<20%
O 20-49%
O 50-74%
O 75-99%
O 100%
O Don't Know
● N/A
Points Available: 0.72
Hazardous Waste Disposal
Can your company verify that your hazardous waste is always disposed of responsibly?
This includes batteries, paint, electronic equipment, etc.
Yes
○ No

#### **Chemical Reduction Methods**

our corporate facilities?	
☐ Non-toxic janitorial products	
✓ Unbleached / chlorine free paper products	
☐ Soy-based inks or other low VOC inks	
Recycled/environmentally preferred office supplies (paper, pens, notebooks, etc.)	
Other - please describe	
☐ None of the above	
Points Earned: 0.18 of 0.72	

Which of the following environmentally preferred products have been purchased for the majority of

#### **Chemical Management**

Does your company have a program in place to identify and eliminate potential chemicals and materials of concern in your product and/or process and identify and phase-in safer alternatives (e.g. chemical/material options with reduced toxicity)?

Company has completed a study of all materials (including scarce metals and minerals) in product and chemicals to 1000ppn
level
Company has completed a study of all materials in product and chemicals to 100ppm level
Company has undergone an evaluation of products and processes to identify potential toxic contaminants from production
Ompany has identified specific chemicals of concern classes (e.g., carcinogens, mutagens, reproductive toxins, endocrine
disruptors, persistent or bioaccumulative substances)
Ompany has established a Restricted Substances List (RSL), has a positive screen or other decision process for chemicals
Company has established metrics and goals for the reduction or elimination of chemicals of concern
Ompany publicly discloses the chemicals and/or materials in your product (e.g., on a label, website, via 800 number for
information, etc.)
✓ There are no potential chemicals or materials of concern in my industry
☐ None of the above

Points Available: 0.72

IMPACT BUSINESS MODELS

# Training & Collaboration - Impact Business Model 4.0

Questions on staff qualification, integrated design process, and public collaboration.

Percent Projects Using Integrated Design Process	
What % of your projects started in the last 24 months utilize an Integrated De	esign Process?
<ul> <li>○ 0%</li> <li>○ 1-24%</li> <li>○ 25-49%</li> <li>○ 50-75%</li> <li>○ &gt;75%</li> </ul>	
Points Earned: 2.00 of 2.00	
Percent Project Use Collaborative PublicProcess	
What % of your projects started in the last 24 months utilize a collaborative p	public process, such as a
<ul> <li>○ 0%</li> <li>○ 1-24%</li> <li>○ 25-49%</li> <li>○ 50-75%</li> <li>○ &gt;75%</li> </ul> Points Earned: 2.00 of 2.00	
Percent Of Staff Is LEED Accredited	
Excluding administrative support staff, what % of your staff is a LEED Accred  0%  1-9%  10-24%  25-50%  >50%	dited Professional?
Points Available: 1.00	
Certification - Impact Business Model	IMPACT BUSINESS MODELS  9.2

Metrics on projects with specific industry certifications e.g. LEED, Energy Star, Architecture 2030 Challenge.

# **Percent Of Projects LEED Registered** What % of your current projects are LEED registered projects? 00% 01-9% 010-24% O 25-50% >50% Points Earned: 1.55 of 1.55 **Percent Of Projects LEED Certified** What % of your projects completed in the last 24 months were LEED certified projects? 00% 01-24% 025-49% 050-75% 0 >75% Points Earned: 4.64 of 6.18 Percent Project LEED or Living Building Challenge What % of your projects completed in the last 24 months were Gold or Platinum LEED certified projects or would satisfy the requirements of the Living Building Challenge? 00% 01-9% 010-24%

25-50%
>50%

Points Earned: 3.09 of 3.09

# **Percent Of Projects Meet Architecture 2030**

Points Earned: 0.96 of 3.85

-		
What % of your projects completed in the last 24 mor Architecture 2030 Challenge?	nths meet the implement	ation requirements of the
<b>0</b> %		
O 1-9%		
O 10-24%		
O 25-50%		
O>50%		
Points Available: 3.09		
Percent Of Projects Energy Star Certifie	d	
What % of your projects completed in the last 24 mor	nths have received an Er	nergy Star certification?
<b>0</b> %		
O 1-9%		
O 10-24%		
O 25-50%		
○>50%		
Points Available: 3.09		
		IMPACT BUSINESS MODELS
Community - Impact Business Mo	odel	9.1
Questions specific to project type (e.g. low-income housing), participation in advocacy.	client type, relevant tax cred	dits, and your company's
Percent Projects In Low Or Moderate Inc	come Neighborhod	od
What % of your projects completed in the last 24 morneighborhoods?	nths are located in low or	r moderate-income
0%		
<b>1</b> -24%		
O 25-49%		
○50-75%		
O>75%		

# Percent Of Projects In Low Income Or Subsidized Housing What % of your projects completed in the last 24 months include low-income/subsidized housing? 0% 01-24% 025-49% 050-74% O >75% O N/A Points Available: 3.85 **Percent Of Projects Mixed Use** What % of your projects completed in the last 24 months are mixed-use projects, or make measurable contributions to a mix of uses in existing developed environments? 00% 01-24% 025-49% 0 50-75% O >75% Points Earned: 2.89 of 3.85

#### **Percent Of Projects Transit Oriented Development**

What % of your projects completed in the last 24 months include transit-oriented development?



# **Percent Project Design Support Safe Pedestrian**

O>75%

. crociii i ojeci z colgii cupport culo i cuccului.
What % of your projects completed in the last 24 months support or create street designs that accommodate safe and convenient pedestrian and bicycle requirements?
$\bigcirc$ 0%
O 1-24%
O 25-49%
O 50-75%
○ >75%
Points Earned: 3.85 of 3.85
Percent Projects In Brownfield Sites
What % of your company's projects completed in the last 24 months are located in brownfield, contaminated, blighted, or infill sites?
O <sub>0%</sub>
1-24%
O 25-49%
O 50-75%
O>75%
Points Earned: 0.48 of 1.93
Percent Of Projects Use Historic Tax Credits
What % of your projects completed in the last 24 months utilize historic tax credits or new markets tax
credits?
○ 0%
O 1-24%
O 25-49%
O 50-75%

#### **Percent Projects For Nonprofits Etc**

What percentage of your projects completed in the last 24 months are for nonprofit organizations,
social enterprises, or sustainable businesses?
● 0%

○ 0% ○ 1-9% ○ 10-24% ○ 25-50% ○ >50%

Points Available: 1.93

#### **Description Business Activity To Promote Regulatory Reform**

Describe your company's activity in regulatory reform promoting compact development, walkable neighborhoods, hazardous materials reduction, energy efficiency, and water and habitat conservation:

O Directly work to promote regulatory reform

O Is a dues paying member of an organization (other than USGBC) that promotes regulatory reform

O No activity

Points Earned: 0.96 of 0.96

IMPACT BUSINESS MODELS

# Material & Energy Use - Impact Business Model 1.2

Key metrics concerning the water and energy use and efficiency of your company's projects.

#### **Percent Projects Exceed EPACT**

What % of your projects completed in the last 24 months were designed to exceed EPACT for water efficiency by more than 20%?

0%1-24%25-49%50-75%

0 >75%

# **Percent Projects Exceed EPACT**

O N/A

What % of your projects completed in the last 24 months were designed to exceed EPACT for water efficiency by more than 40%?
<b>○</b> 0%
O 1-24%
O 25-49%
O 50-75%
O>75%
Points Available: 1.20
Percent Project Design Exceed ASHRAE
What % of your projects completed in the last 24 months were designed to exceed ASHRAE 90.1 for
energy efficiency by more than 20%?
○ 0%
O 1-24%
O 25-49%
O 50-75%
○>75%
○ N/A
Points Available: 1.20
Percent Project Design Exceed ASHRAE
What % of your projects completed in the last 24 months were designed to exceed ASHRAE 90.1 for
energy efficiency by more than 40%?
● 0%
O 1-24%
O 25-49%
O 50-75%
○ >75%

#### **Percent Projects Exceed Stormwater Codes**

What % of your projects completed in the last 24 months were designed to exceed local codes for stormwater management by more than 20%? 0% 01-24% 025-49% 050-75% O >75% Points Available: 1.20 **Percent Project Exceed Stormwater Code** What % of your projects completed in the last 24 months were designed to exceed local codes for stormwater management by more than 40%? 0% 01-24% 025-49% 050-75% O >75% Points Available: 1.20 **Percent Of Projects Monitored For Energy Use** For what % of your completed projects does your company monitor energy use and performance? 00% 0 1-24% 025-49%

Points Earned: 0.30 of 1.20

○ 50-75% ○ >75%

# **Percent Of Projects Monitored For Water Use** For what % of your completed projects does your company monitor water use and performance? 00% 0 1-24% 025-49% 050-75% O >75% Points Earned: 0.30 of 1.20 Percent Of Projects Monitored For Sick Bldg Syndrome For what % of your completed projects does your company monitor Sick Building Syndrome? 0% 01-24% 025-49% 050-75% O >75% Points Available: 1.20 **Percent Of Projects Use Renewable Energy Systems** What % of your projects completed in the last 24 months utilize systems to reuse water or that use onsite renewable energy production? Water reuse may include stormwater, greywater, or blackwater. 0% 01-24% 025-49% 050-75% O >75% Points Available: 0.60 Mandates Majority Of Construction Waste Is Recycled Does your company mandate that a majority (by weight) of construction and demolition waste is

Does your company mandate that a majority (by weight) of construction and demolition waste is recycled?



Points Earned: 0.60 of 0.60

**OPERATIONS** 

# **Customers Impact Area Introduction**

0.0

This section identifies whether your company's product/service is designed to deliver a specific, material, positive impact for its customers (beyond the value normally provided from goods or services), and if so, opens the Customer Impact Business Model section that is most applicable.

# **Customer Impact Business Model Introduction**

Do any of your company's products/services address a social or economic problem for your customers and/or their beneficiaries?

Your answers determine which future questions in the assessment are applicable to your company.

O Yes

O No

Points Available: 0.00

**OPERATIONS** 

# **Customer Stewardship**

1.7

#### **Managing Customer Stewardship**

Does your company do any of the following to manage the impact and value created for your customers or consumers?

☐ We offer product / service guarantees, warranties, or protection policies
✓ We have third party quality certifications or accreditations
☐ We have formal quality control mechanisms
✓ We have feedback / customer service feedback or complaint mechanisms
✓ We monitor customer or consumer satisfaction
☐ We assess the outcomes produced for our customers through the use of our product or service
☐ We have written policies in place for ethical marketing, advertisement, or customer engagement
✓ We manage the privacy and security of client / customer data
☐ None of the above

Points Earned: 0.26 of 0.38

# **Product Accreditations and Certifications**

What % your products or services have been reviewed and certified by an accreditation body focused on quality?

and desired.
This can include process certifications like ISO9000 or industry specific quality accreditations.
O <sub>0%</sub>
O <sub>1-9%</sub>
O 10-24%
● 25-49%
O 50-74%
O 75-99%
O 100%
○ N/A
Points Earned: 0.38 of 0.77
Feedback and Complaint Channels
Are any of the following true regarding mechanisms for customers to provide feedback, ask questions
or file complaints?
✓ Products and/or websites feature customer service contact information
Product / service reviews are made available in their entirety to public
Company responds to all direct inquiries or complaints within a month of receipt
Company offers live time support to customers
Other
☐ None of the above
Points Earned: 0.19 of 0.38
Monitoring Customer Satisfaction and Retention
Which of the following are true of your company with regards to customer or client satisfaction and/or
retention?
✓ Company monitors customer satisfaction
✓ Company shares customer satisfaction internally within the company
Company shares customer satisfaction publicly
Company has specified targets for customer / client satisfaction
☐ In the last year, company has achieved specified targets for satisfaction
☐ None of the above

Points Earned: 0.15 of 0.38

# **Managing Product Impacts**

Proceedings of the control of the co
Does the company do any of the following with regards to managing the potential impact their products have on customers / beneficiaries?
Company regularly monitors customer outcomes and well-being
✓ Company has formal program to incorporate customer testing and feedback into product design
Company has formal programs in place to continuously improve outcomes produced for customers (including reducing negative
effects or increasing positive effects)
Other
None of the above
Points Earned: 0.13 of 0.38
Data Usage and Privacy
Does your company have any of the following to address data usage and privacy issues?
✓ Company has a formal publicly available data and privacy policy
Company makes all users aware of information collected, length of time it is preserved, how it's used, and whether and how it is
shared with other entities (public or private)
✓ All customers have option to decide how their data can be used
Company's all email list building and email marketing strategies are GDPR compliant
Other
☐ None of the above
N/A - Company does not collect sensitive data
Points Earned: 0.29 of 0.38
Data Security Management
Does the company have any of the following practices to ensure security of private data?
✓ Data privacy is included in company wide risk management compliance processes
✓ All employees with access to data are trained on data privacy policies
✓ Company has a formal code of conduct that defines unauthorized uses of data
☐ Internal audits of data security
External audits of data security
✓ Simulated hacks on data security
Other
None of the above
□ N/A - Company does not collect sensitive data

Points Earned: 0.32 of 0.38

# **Disclosure Industries**

Disclosure questions on specific production and trade.

#### **Disclosure Alcohol**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Alcohol

Please also select "Yes" if your company serves clients in this industry



O No

Points Available: 0.00

#### **Disclosure Tobacco**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Tobacco

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Gambling**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Gambling

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Firearms Weapons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Firearms, weapons or munitions

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

# **Disclosure Pornography**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Pornography

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

#### **Disclosure Fossil Fuels**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Fossil-fuel-based oil, natural gas, or coal extraction, distribution, sale, etc.

Please also select "Yes" if your company serves clients in this industry

O Yes

No

#### **Disclosure Mining**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Mining

Please also select "Yes" if your company serves clients in this industry

Yes

No

Points Available: 0.00

Disclosure Nuclear Power or Hazardous Materials

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Nuclear power, radioactive materials or hazardous waste

Points Available: 0.00

O Yes

#### **Disclosure Prisons**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Prisons

Please also select "Yes" if your company serves clients in this industry

Please also select "Yes" if your company serves clients in this industry

O Yes

No

Points Available: 0.00

# **Disclosure Volunteer Placement to Orphanages**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Organizing volunteer programs to orphanages or child care organizations

O Yes

No

#### **Disclosure Animal Products or Services**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Animal-based products or services (including seafood) O Yes O No Points Available: 0.00 **Disclosure Genetically Modified Organisms** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Genetically modified organisms Please also select "Yes" if your company serves clients in this industry O Yes O No Points Available: 0.00 **Disclosure Biodiversity Impacts** Please indicate if your company is involved in the production, operation, trade, or sale of any the following: Industries with a large potential biodiversity impact (including logging or logging equipment, agriculture, etc.) Yes O No Points Available: 0.00

# **Disclosure Energy and Emissions Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Energy- and emissions-intensive industries

O Yes

No

#### **Disclosure Water Intensive Industries**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Water-intensive industries

Yes
No

Points Available: 0.00

#### **Disclosure Illegal Products or Subject to Phase Out**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Products or activities that are illegal under country laws or regulations where they have operated, banned in international conventions or agreements, or subject to international phase-out or regulation

O Yes

No

Points Available: 0.00

#### **Disclosure Industries at Risk of Human Rights Violations**

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Industries reliant upon materials at high risk of human rights infringements (e.g. conflict minerals)

O Yes
No

Points Available: 0.00

#### Other Disclosure Industries

Please indicate if your company is involved in the production, operation, trade, or sale of any the following:

Other industries that may cause social or environmental harm or are subject to stakeholder criticism or concern

O Yes

No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Industries" listed above, please provide a detailed explanation of the company's involvement for each affirmative response: N/A

Points Available: 0.00

#### **Disclosure Practices**

Disclosure questions on sensitive practices.

#### **No formal Registration Under Domestic Regulations**

Please indicate if your company engages in any of the following practices:

Company is not formally registered in accordance with all relevant regulations and requirements

If your company is a formally registered business, select "No."

O Yes

No

Points Available: 0.00

#### **Tax Reduction Through Corporate Shells**

Please indicate if your company engages in any of the following practices:

Company uses corporate shells or other structural means, such as establishing multiple corporate entities, to minimize tax payments

O Yes

No

Points Available: 0.00

## Operates in conflict zones

Please indicate if your company engages in any of the following practices:

Company operates in conflict zones

O Yes

O No

# Sale of Data Please indicate if your company engages in any of the following practices: Company sells or provides access to consumer or user data O Yes No Points Available: 0.00 Facilities located in sensitive ecosystems Please indicate if your company engages in any of the following practices: Company facilities are located adjacent to or in sensitive ecosystems O Yes No Points Available: 0.00 **Animal Testing** Please indicate if your company engages in any of the following practices: Company's products are tested on animals O Yes ● No Points Available: 0.00

# **Marketing of Breastmilk Substitutes**

Please indicate if your company engages in any of the following practices:

Marketing of breastmilk substitutes

O Yes

No

#### Activities against freedom of association/collective bargaining

Please indicate if your company engages in any of the following practices:

Company has taken a public stance against unionization, has engaged in activities that may be perceived as taking a stance against union organizing, or prohibits workers from freely associating and bargaining collectively for the terms of one's employment

O Yes

Points Available: 0.00

#### **Workers Under Bond**

Please indicate if your company engages in any of the following practices:

Company hires workers that are under bond, debt, or other obligation to the company or to labor brokers

O Yes

O No

Points Available: 0.00

# **Confirmation of Right to Work**

Please indicate if your company engages in any of the following practices:

Company does not confirm that workers have the legal right to work in jurisdiction of operations, or company does not keep personnel records that include evidence of the date of birth of each worker

O Yes

O No

Points Available: 0.00

#### **Employs Individuals on Zero-Hour Contracts**

Please indicate if your company engages in any of the following practices:

Company employs individuals on zero-hour contracts

O Yes

No

# Company workers are prisoners Please indicate if your company engages in any of the following practices: Company uses workers who are prisoners Yes No Points Available: 0.00 Company Employs Workers Under Age 15 (Or Other ILO Minimum Age) Please indicate if your company engages in any of the following practices:

Company employs workers under the age of 15 (or other minimum work age covered by the International Labour Organization Convention No. 138) and/or company does not keep personnel records that include evidence of the date of birth of each

O Yes
No

Points Available: 0.00

# **Overtime For Hourly Workers Is Compulsory**

Please indicate if your company engages in any of the following practices:

Overtime work is compulsory and exceeds 48 hours in a week

O Yes

Points Available: 0.00

#### Other Disclosure Practices

Please indicate if your company engages in any of the following practices:

Other sensitive practices that may cause social or environmental harm, or are subject to stakeholder concern

O Yes

No

#### **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Practices" listed above, please provide a detailed explanation of the company's engagement in each practice marked in the affirmative: N/A

Points Available: 0.00

#### **Disclosure Outcomes & Penalties**

Disclosure questions concerning litigation, relocation of communities, accidents, and on-the-job fatality.

#### **On-Site Fatality**

Please indicate if your company has experienced any of the following in the past 5 years:

Company has had an operational or on-the-job fatality

O Yes

No

Points Available: 0.00

#### **Litigation or Arbitration**

Please indicate if your company has experienced any of the following in the past 5 years:

Litigation or arbitration against company either ongoing, settled, or found against the company



O No

Points Available: 0.00

#### Company has filed for bankruptcy

Please indicate if your company has experienced any of the following in the past 5 years:

Company has filed for bankruptcy





#### **Bribery, Fraud, or Corruption**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Bribery, fraud, or corruption O Yes O No Points Available: 0.00 **Anti-Competitive Behavior** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Anti-competitive behavior O Yes O No Points Available: 0.00 Financial Reporting, Taxes, Investments, or Loans Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Financial reporting, tax payments, investments, or loans O Yes No Points Available: 0.00 **Political Contributions or International Affairs** Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following: Political contributions or international affairs O Yes

Points Available: 0.00

No

#### **Labor Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

fine or sanction in the past five years for any of the following:

Labor issues (including safety and discrimination)

Yes

No

Points Available: 0.00

Recalls

Please indicate if your company has experienced any of the following in the past 5 years:

Recalls due to quality control issues

Yes

No

Points Available: 0.00

Breaches of Confidential Information

Please indicate if your company has experienced any of the following in the past 5 years:

Breaches of individual privacy and/or losses of individual confidential data

O Yes

Points Available: 0.00

#### **Consumer Protection**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Consumer protection (including product safety and marketing claims)

O Yes

No

# Significant Layoffs Please indicate if your company has experienced any of the following in the past 5 years: Company has had layoffs of more than 20% of the workforce Yes No Points Available: 0.00 Hazardous Discharges Into Air/Land/Water (Past 5 Yrs) Please indicate if your company has experienced any of the following in the past 5 years: Company sites have experienced accidental discharges to air, land or water of hazardous substances Yes No Points Available: 0.00 Large Scale Land Conversion, Acquisition, or Relocation

Please indicate if your company has experienced any of the following in the past 5 years:

Construction or operation of company involved large scale land acquisition, convergence, or degradation (including the construction or refurbishment of dams), or resulted in the resettlement or economic displacement of 5,000 or more people

O Yes
No

Points Available: 0.00

#### **Penalties Assessed For Environmental Issues**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Environmental management penalties, including animal welfare

O Yes
No

#### **Violation of Indigenous Peoples Rights**

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Infringing on indigenous people's rights, for instance by utilizing lands owned or used by indigenous peoples without full documented consent of such peoples



Points Available: 0.00

#### Other Disclosure Outcomes & Penalties

Please indicate if your company has had a formal complaint to a regulatory agency or been assessed a fine or sanction in the past five years for any of the following:

Other penalties, complaints, or grievances filed or levied against the company for negative impacts on local communities, human rights, or other stakeholder concerns

O Yes

Points Available: 0.00

## **Company Explanation Of Disclosure Item Flags**

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response:

If this does not apply to you, please enter "Does not apply" in the text area below.

If you selected "Yes" to any of the "Disclosure Outcomes & Penalties" listed above, please provide a detailed explanation of the company's experience related to each affirmative response: N/A

Points Available: 0.00

# **Supply Chain Disclosure**

Disclosure questions concerning the significant suppliers of the company

#### Supplier Child Labor, Prison Labor, or Forced Labor

Please indicate if any of the following statements are true regarding your company's suppliers:

Employment of workers under the age of 15, use of workers who are currently prisoners, or other practices that are relevant to risk of forced labor O Yes No O Don't Know Points Available: 0.00 **Suppliers in Conflict Zones** Please indicate if any of the following statements are true regarding your company's suppliers: Operation in conflict zones O Yes ● No O Don't Know Points Available: 0.00 **Suppliers Negative Social Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative impacts regarding human rights, labor conditions, or local communities O Yes ● No O Don't Know Points Available: 0.00 **Suppliers Negative Environmental Impact** Please indicate if any of the following statements are true regarding your company's suppliers: Practices or outcomes that produced substantial negative environmental impact O Yes

Points Available: 0.00

O Don't Know

ON O